



March 9, 2020

#### CORONAVIRUS PREPAREDNESS STATEMENT

Lowee's Group Tours & Innovative Coach put customer and staff safety as a first priority. Chrissie & I want to personally assure you that both companies are taking precautions to address concerns about the Coronavirus and influenza. To help you stay healthy while traveling with us we have enhanced our already exceptionally high standards of cleanliness. Our coaches are disinfected daily at our facility and periodically during the journey with the use of disinfectant wipes and sanitizers. As an additional precaution, we began using a medical grade process to further disinfect the coaches.

There currently are not any specific recommendations for the bus or motorcoach industry. We are constantly monitoring Coronavirus and influenza developments, and we implement all preventive recommendations from the U.S. Centers for Disease Control and Prevention (the CDC). The CDC provides detailed Coronavirus information on their website. Your safety and well-being is our first concern.

This virus is like the previous. We believe we are the best country on the planet to deal with matters that affect us.

See you on board!

Sincerely,

*Brent & Chrissie Kelly*

**Lowee's Group Tours, LLC**

**Innovative Coach, LLC**

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